

Role Title: 'wearebristol home support volunteer' – shopping and prescriptions	Responsible to: BCC Covid-19 Volunteer Coordinator
Where (Location):	Across Bristol. Volunteers selected according to geographical proximity of the person in need.
Time commitment:	Flexible, depending on the demand in the local area, availability of volunteer, driving ability and vehicle provision.
Role:	To conduct or deliver shopping and/or medical prescriptions to people who are temporarily self-isolating/shielding because of increased risk of Covid-19/coronavirus infection.
Responsibilities:	<ul style="list-style-type: none"> • Familiarise with the requirements as set out in the Safety Induction. • Contact the person by phone to get information in advance (shopping list, pharmacy details, etc) and confirm payment arrangements. • arrange a convenient and safe time to deliver the shopping/prescriptions • Collect or conduct essential shopping from shops and/or medical prescriptions from pharmacies in the local area based on information supplied • Deliver shopping or/and collected prescriptions to the person's doorstep • Follow the Safety Induction guidance attached to this role • Be up-to-date and follow at all times the NHS and the Government's Safety Guidelines for Covid-19 • Follow the Highway Code • If the person needs additional support discuss with volunteer coordinator • Maintain respectful boundaries with the person – respecting their right to privacy and dignity and yours.
Qualities and Skills required	<ul style="list-style-type: none"> • Fit and healthy, not self-isolating and not in one of the 'at-risk' categories for covid-19. • Holder of relevant DBS check if determined by volunteer coordinator • Confident to use your own phone to make required phone calls • Able to travel safely • Confident to handle money if no alternative method is available • Able to communicate effectively • Friendly with a calm manner • Able to undertake training/induction over the phone or on line.

	<ul style="list-style-type: none"> • Able to respond to service changes and requirements
Training and support	<ul style="list-style-type: none"> • A full induction will be given, and further training will be offered where appropriate. • For this role we ask volunteers to confirm they have read and understood the induction pack which will be sent to you electronically • Further online training to be provided • National shortages means that Personal Protection Equipment is currently unavailable. We may be able to provide if this becomes available. • Support and guidance will be available by your Volunteer Co-ordinator wherever possible. Please work with Safety Induction Guidelines, use common sense and avoid unnecessary phone calls wherever reasonably possible. • There will be a 4 week trial period to ensure that all is going well – another volunteer opportunity may be suggested if the trial period has shown that this would be better for both parties.
Any other Requirements	<p>Due to the vulnerable nature of the people we support we require volunteers to supply one reference some volunteers to have an up-to-date DBS.</p>